



## What to Expect & How to Prepare for Your Carpet Installation

### Before Installation

- Clear the areas where new carpet will be installed.
  - o Remove all furniture and decorations and unplug and remove all electronics from the work area (including closets) before your installers arrive.
  - o Installers can help with moving large furniture (couches, tables, disassembled beds) for an additional fee. If you need this service, please be sure to let us know at time of scheduling your installation. Installers do not move small items, decorations, antiques, irreplaceable or sentimental items, electronics, or anything too heavy for 2 installers to manage on their own.
  
- Ensure area is heated to 70 degrees and that electricity is available in the work area.

### Day of Installation

- Installers typically arrive between 8:00 – 10:00am unless other arrangements have been made.
  - o If you will not be onsite when installers arrive, please contact our office in advance with instructions on how to enter.
  
- As with all construction, floor covering demolition and installation can create a lot of noise and dust. If anyone in your household has allergies or asthma or is sensitive to noise, it is a good idea for them to stay away during installation.
  
- Please be sure to keep pets a safe distance away from work area.
  
- Carpet is made in standard widths, so it is likely that there will be some pieces left over. It is a good idea to save some pieces in case you ever need to patch/repair a stain or tear in the future.
  
- We recommend keeping wall and trim touch up paint on hand.
  - o Our installers are very careful not to damage walls and trim during demo and installation, however it is virtually impossible not to have some marks left that will need touched up by customer.
  
- Seams are inevitable in most carpet installations. Although there is no such thing as an invisible seam, our installers do their best to make seams as strong and unnoticeable as possible.
  - o If you have specific issues that will effect seam placement, please notify us before placing your order since seam placement will have an impact on the total amount of carpet needed for installation.
  
- Payment of your remaining balance is due upon completion of installation.

- You may pay securely online directly from your emailed invoice, or mail a check to Windsor Flooring, 56 E Garden Dr, Unit F, Windsor, CO 80550.

## After Installation

- The best way to prolong the life of your carpet is to keep it clean:
  - Vacuum thoroughly and frequently.
  - Have carpet professionally cleaned every 12-18 months with a van mounted, hot water extraction method (Steam Cleaning).
  - Clean up spills immediately. When cleaning, blot (do not rub) the stain.
  - Use mats at entryways to help prevent tracking in soil and dirt.